

## **Government Resources**

#### **Federal Assistance**

- <u>Coronavirus Aid, Relief, and Economic Security (CARES) Act</u> To the extent employees are eligible for unemployment for reasons related to COVID-19, as determined by state agencies, additional funds may be available as part of a recent federal law aimed at providing economic recovery. Contact your state unemployment agency for further information.
  - o https://www.dol.gov/coronavirus
  - https://www.dol.gov/coronavirus/unemployment-insurance

### California Employment Development Department (COVID-19 Resources)

- <u>Sick or Quarantined</u> If you're unable to work due to having or being exposed to COVID-19, you can file a Disability Insurance (DI) claim. DI provides short-term benefit payments to eligible workers who have a full or partial loss of wages due to a non-work-related illness, injury, or pregnancy.
  - https://www.edd.ca.gov/Disability/How\_to\_File\_a\_DI\_Claim\_in\_SDI\_Online.htm
- <u>Caregiving</u> If you're unable to work because you are caring for an ill or quarantined family member with COVID-19, you may be for Paid Family Leave (PFL) claim. PFL provides benefit payments to eligible workers who have a full or partial loss of wages because they need time off work to care for a seriously ill family member (as defined for purposes of PFL) and other specified caregiving.
  - o https://www.edd.ca.gov/Disability/How\_to\_File\_a\_PFL\_Claim\_in\_SDI\_Online.htm
- <u>Reduced Work Hours</u> If your employer has reduced your hours or terminated your employment due to COVID-19, you may be eligible for Unemployment Insurance (UI) claim. UI provides partial wage replacement benefit payments to eligible workers who lose their job or have their hours reduced, through no fault of their own.
  - o https://www.edd.ca.gov/Unemployment/Filing\_a\_Claim.htm

## California Department of Public Health

- <u>COVID-19 Updates</u> Click on the link below to find out more about the approach that the state of California is taking to address the COVID-19 pandemic.
  - https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx

# Local Resources

#### **Local Services**

- Fresno County Department of Public Health (FCDPH) To learn more about the COVID-19 situation in Fresno County please call the FCDPH at the following number (559) 600-INFO (4636).
  - o www.fcdph.org/covid19
- <u>Kings County</u> To stay up to date with latest information about COVID-19 in Kings County click on the link below.

• https://www.countyofkings.com/community/covid-19-updates

- <u>Madera County</u> To stay up to date with latest information about COVID-19 in Madera County click on the link below.
  - https://www.maderacounty.com/government/public-health/corona-virus-covid-19/covidrevised
- <u>United Way Fresno and Madera Counties</u> United Way has created a COVID-19 relief Fund, if you live in Fresno or Madera county and have lost income or employment you might qualify for funding.
  - o https://www.uwfm.org/covidfund
  - Other resources provided by United Way http://www.valley211.org/home

#### **Food Assistance**

- <u>Clovis Unified School District</u> Meals are available Monday Friday through April 3<sup>rd</sup> for all children in the community ages 1-18. The child must be present to receive a meal. Click on the link below to find a location near you.
  - https://www.cusd.com/COVID-19Resources.aspx
- <u>Fresno Unified School District</u> According to the district's website, Fresno USD will be providing meals to students on weekday from 9am-11am. Click on the link below to find a location near you.
  - https://www.fresnounified.org/Pages/covid19.aspx#.Xot1kShKiUn
- <u>Central Unified School District</u> According to the district's website, Central USD will be providing meals to students on weekday from 11am-1pm.
  - https://www.centralunified.org/apps/pages/index.jsp?uREC\_ID=739882&type=d&pREC\_ID=18 57254
- <u>Kings Community Action Organization</u> According to their website, KCAO has designated certain food pick up locations throughout the different cities in King County. Click on the link below to find the next distribution site.
  - https://www.countyofkings.com/home/showdocument?id=21825

#### **Utility Assistance**

- <u>Clovis Water</u> In response to the growing COVID-19 health concerns, the City of Clovis is taking
  important temporary measures to help their residents. According to the City of Clovis website, "The
  City of Clovis has suspended water shut-offs in case of non-payment until further notice." For
  additional details, see the resource and contact information below.
  - o https://cityofclovis.com/clovis-cares/utility-home-assistance/
  - If you have questions about your utility payment, please call 559-324-2130
- <u>Pacific Gas and Electric</u> According to its website, PG&E has implemented a series of billing and service modifications to support customers who have been impacted by the pandemic such as suspending service disconnections for non-payment and waiving security deposits and implementing flexible payment plan options.
  - https://www.pge.com/en\_US/about-pge/company-information/protective-protocols/covid19protections.page
- <u>Fresno Utilities</u> According to their website, Fresno Utilities has several discount rates to those who qualify for their Senior discount Program or the Water Affordability Credit Program. To see if you qualify for these programs click on the link below.
  - https://www.fresno.gov/publicutilities/utility-billing-payment-fees/

#### Other

<u>Auntbertha.com</u> – Aunt Bertha's network connects people seeking help and verified social care providers that provide services like medical care, job training, food, financial assistance and more.
 <u>https://www.auntbertha.com/</u>

#### Alorica Resources (for Alorica Employees only)

- <u>Employee Assistance Program/Manage Health Network, Inc.</u> Professional support for emotional, family and other personal matters and guidance on financial and legal issues (register with the company code: Alorica).
  - o https://members.mhn.com/web/public/default/MyBenefits
- <u>Virtual Doctor Visit Benefit</u> If you're enrolled in the Alorica medical plans administered by Century Health (MEC), HPI or BlueCross BlueShield and don't feel well for any reason, a virtual doctor visit benefit may be available to you.
  - Century Health (MEC) Visit https://member.healthiestyou.com/user/sign-in and click "Register Now" or call 1-866-703-1259
  - HPI Visit doctorondemand.com/health-plans-inc or call 1-800-997-6196
  - BlueCross BlueShield Visit www.bcbstx.com/member or call 1-800-521-2227
- <u>Alorica PerkSpot</u> PerkSpot has some amazing cash-saving opportunities for you such as coupons for groceries and discounts on GrubHub and Postmates, click on the link below for more saving opportunities.
  - o https://alorica.perkspot.com/

#### **General Resources**

- <u>Centers for Disease Control and Prevention</u> About COVID-19.
  - o https://www.cdc.gov/coronavirus/2019-ncov/about/index.html
- <u>World Health Organization</u> Updates on COVID-19.
  - o https://www.who.int/emergencies/diseases/novel-coronavirus-2019/events-as-they-happen
- <u>National Association of School Psychologists</u> Talking to Children about COVID-19.
  - https://www.nasponline.org/resources-and-publications/resources-and-podcasts/schoolclimate-safety-and-crisis/health-crisis-resources/helping-children-cope-with-changes-resultingfrom-covid-19?ck subscriber id=342989428%C2%A0
- <u>Financial Planning</u> Every day you make many decisions about how to spend your money. Whether your grocery shopping, driving to work, paying bills or just watching TV, there are small things you can do to spend less. This booklet has 100 ways to help you start saving money today.
  - https://www.familycredit.org/resources
- <u>National Domestic Violence Hotline</u> 1 (800)799-7233 (SAFE) or TTY 1 (800) 787-3224.
  - o https://www.thehotline.org/help/
- <u>National Suicide Prevention Lifeline</u> 1 (800) 273 -8255